

 **MITSUBISHI
ELECTRIC**
Changes for the Better



MITSUBISHI ELEVATOR (THAILAND) CO., LTD.

 **The BRAND of CHOICE** 

Our History

Since 1977, we have been managing our business, mainly focused on elevators, escalators, and moving walks, under **Worachak International Co., Ltd.** Through our efforts and integrity, we focused the honor in 2009 from Mitsubishi Electric Corporation (Japan) to operate under a new corporate name, **Mitsubishi Elevator (Thailand) Co., Ltd. (MET)**. Since then, we have been the sole distributor of building management systems, including elevators and escalators under the **"Mitsubishi Electric"** brand, as the exclusive authorized provider in Thailand with over 50 years of expertise.

We take pride in providing building systems with integrity and excellence, guided by our corporate message,

"Changes for the Better" Our innovation and creativity are driven for continuous improvement. This commitment unites us and empowers us to evolve together as we work toward creating a more vibrant, sustainable society and a brighter tomorrow.

I'm EQ 1
(Elevator Quality Number 1)



Milestones

1964

Mitsubishi building systems were sold by Worachak Engineering Supply Co., Ltd. (WES), founded by Mr. Phaisan Sirirat-usdorn.

1977

Worachak International Co., Ltd. was established as a joint venture with Mitsubishi Electric and Mitsubishi Corporation.

2008

Opened the first Elevator & Escalator Training Center in Thailand.

2009

The company name has been changed to Mitsubishi Elevator (Thailand) Co., Ltd. (MET).

2012

Installed Thailand's fastest elevator at King Power MahanaKhon.

2014

Established the largest vertical transportation training center in Southeast Asia.

2019

Established "MELCO Elevator Lao Sole Co., Ltd." (MLAO) in Vientiane, LAO PDR.

2022

Organized the first MET Safety & Skills Olympic.

2024

The Company starts Building Management System business(BMS).

2025

Branch operations in Phnom Penh, Cambodia under the name, Branch of Mitsubishi Elevator (Thailand) Co., Ltd.

2027



PURPOSE & COMMITMENT

PURPOSE

We will contribute to the society by providing safety, the best solution and sustainable value for people's mobility and accessibility with safe, comfortable, high-quality, and innovative services and products.

COMMITMENT

The BRAND of CHOICE

"The BRAND of CHOICE" represents our commitment to being the industry leader to be continually chosen by stakeholders through successive generations with trust in our safe, high-quality, and innovative services and products.

Quality in Motion

Based on our policy, "Quality in Motion," we provide elevators and escalators designed to satisfy our customers with a high level of safety, efficiency, comfort, and ecology.

Safety

We prioritize safety in every aspect. This includes giving precedence to every design, the emergency power reserve system, testing and installation processes, and logistics. Every step is carried out with the utmost caution to ensure the safety of all stakeholders.

Efficiency

Our products are designed with energy-saving schemes in mind. The power systems and controller technology operate efficiently while consuming less electricity and minimizing installation space.

Comfort

Our products are crafted for comfort, with aesthetics carefully designed to complement the environment and maximize the use of available space.

Ecology

From using eco-friendly materials to maintaining an environmentally conscious production line at our eco-factory, we aim to reduce energy consumption and promote the responsible use of natural resources.

Quality in Motion

Safety

Comfort

Efficiency

Ecology





Human Resources

At MET, we recognize the importance of human development, which is why we never stop developing our human resources in both theory and practice.

TRAINING CENTER MITSUBISHI ELEVATOR (THAILAND)

Training Center

The Most Comprehensive Vertical Transportation Training Center in Southeast Asia

Human resources development is one of the crucial factors in elevating service standards.

It is mandatory for all of our engineers and mechanics to undergo training in both theoretical knowledge and on-the-job experience. In addition, continuous training programs are implemented to regularly strengthen technical expertise and enhance professional competencies.

Moreover, they are required to pass a certain level of testing before they are certified to work on actual sites. These are the reasons behind the establishment of the Mitsubishi Elevator (Thailand) Training Center.



Sales representative Team

With over 10 years of experience, our sales team is always ready to assist customers with solid and accurate information.



Thai and Japanese Engineering Team

Our team, rich in experience and expertise, is continuously trained by Mitsubishi Elevator (Japan) to stay up-to-date with the latest knowledge and maintain international standards, both theoretically and practically.



Highly Experienced Installation Team

Our installation team ensures smooth and safe installation processes, adhering to standards while maintaining the project schedule.



Highly Skilled Maintenance Service Team

We offer nationwide coverage with a high-service center network, providing prompt assistance whenever needed.



The Quality and Safety Assurance Team

To ensure the operational procedures comply with quality and safety standards.



Support Function Personnel

Training to enhance their capabilities and strengthen their readiness to drive the organization's business.



**TRAINING CENTER
MITSUBISHI
ELEVATOR (THAILAND)**

The Fullest Vertical Transportation Training Center in Southeast Asia
Established to advance human resources development.



Product

Respond to your needs

We are continually serving the customers with quality products for safety and comfort.

- Passenger Elevators**

Designed for the safe and comfortable transport of people in residential and commercial buildings. Optimized for smooth operation, efficiency, and seamless journey for everyday life.

- Observation Elevators**

A glass-designed elevator offering panoramic views while traveling. Combines advanced technology with exceptional visual experience.

- Freight Elevators**

Built to transport heavy goods and large loads safely. Ideal for factories, warehouses, and logistics facilities.

- Home Elevators**

A compact elevator designed for private residences. Provides convenience, accessibility, and modern living comfort.

- Dumbwaiter Elevators**

A small service elevator for transporting goods such as food or documents. Commonly used in hotels, restaurants, and hospitals.

- Bed Elevators**

Designed to transport hospital beds and medical equipment safely. Ensures smooth, quiet, and hygienic operation in healthcare facilities.

- Escalators**

A continuous moving staircase for efficient people flow. Ideal for high-traffic areas such as malls and transit hubs.

- Moving Walks**

A horizontal or inclined moving platform for pedestrian transport. Suitable for airports, stations, and commercial complexes.

- Modernization**

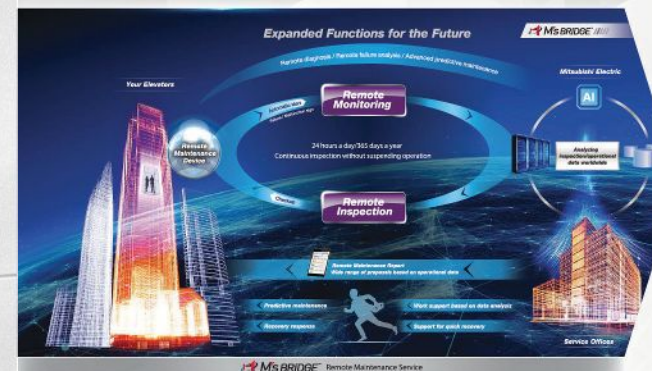
Mitsubishi Electric modernization offers significant upgrades compatible with existing major components, only replace the equipment that requires updating. Improves safety, performance, technology, energy savings, reduces costs, and delivers long-term value.

- Building Management System (BMS)**

An integrated system to monitor and control not only elevators but also building operations to improve energy efficiency, safety, and overall management.

- Security System**

Advanced solutions for access control and surveillance. Enhances safety and protects people and property such as access control, face scan, card reader etc.)



M's BRIDGE™ Solution

M's BRIDGE is a state of art and able to predict. The elevator's maintenance by M's BRIDGE system will be performed. **Every Second when it is online.** The system will be monitored 24 hours a day, 7 days a week, and 365 days a year to observe abnormal. M's BRIDGE will expand functions for the future, and will send data for processing by artificial intelligence "AI" system which have a sophisticated intelligence that can predict (Precision Predictive Maintenance) the likelihood of sub-device failures in advance with accuracy.

1. Malfunction Sign Alert
We will know in advance before the elevator falls

2. Remote Inspection
The elevators can be used continuously

Quality of Service

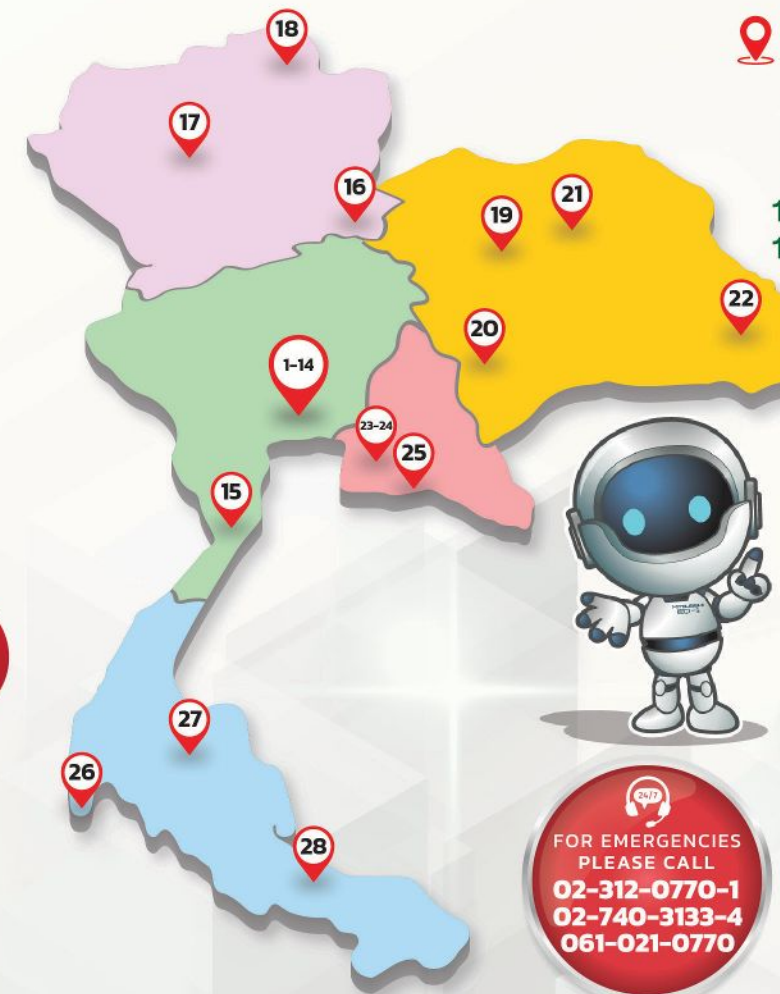
Customers come first because outstanding service is one of our core values.

24-Hour Call Center

We are available 24/7 for your emergencies. At MET, we track customer records and frequently update our database to ensure your important information is always accessible when needed. Our call center directs the case to the nearest service center and dispatches our mechanics to investigate any issues on-site.

Nationwide Service Centers

Currently, we have over 28 service centers in Thailand, with more being established to support our continuous growth. Setting up service centers is vital to respond promptly to requests or incidents. Efficiency, promptness, and attentiveness are key to our excellent service.



Bangkok Metropolitan Service Centers

- | | | |
|-------------------|-----------------|-----------------|
| 1. Donmuang | 2. Bangna | 3. Bangkok |
| 4. Pinklao | 5. Rama 3 | 6. Phaholyothin |
| 7. Ploenjit | 8. Rachadapisek | 9. Lat Phrao |
| 10. Sukhumvit | 11. Silom | 12. Udomsuk |
| 13. Nakorn Pathom | 14. Nontaburi | |

Provincial Service Centers

- West Region** — 15. Prachuap Khiri Khan
- Northern Region** — 16. Pitsanulok, 17. Chiang Mai, 18. Chiang Rai
- Northeast Region** — 19. Khonkaen, 20. Nakhonratchasima, 21. Udonthani, 22. Ubonratchathani
- Eastern Region** — 23. Chonburi, 24. Pattaya, 25. Rayong
- Southern Region** — 26. Phuket, 27. Surat Thani, 28. Songkla (Hat Yai)

FOR EMERGENCIES PLEASE CALL
02-312-0770-1
02-740-3133-4
061-021-0770



Sustainability & Corporate Social Responsibility (CSR)

Corporate Social Responsibility

We strongly believe in the concept of sustainable development. As a corporation, MET supports the community and social activities with the ultimate aim of bringing positive changes to society and creating sustainable progress.

One Lift You Need, One Seed We Plant

This green project gives our customers the opportunity to be part of environmental conservation and contribute to increasing green spaces on Earth. Examples of our projects include planting 999 Ratchapruuek trees along the Bangna-Trad Road. In addition to the positive environmental impact, this was also a celebration of His Majesty King Bhumibol Adulyadej.

We also cooperate with the Royal Forest Department to plant over 50 Rai of seedlings in the national conserved forest of Khao Yai.

Altogether, we have planted over 20,000 trees as part of this project.



Mitsubishi Elevator Care for Kids

In order to reduce and prevent accidents, especially among young children who are most likely to be affected, by utilizing various media with an edutainment technique, we create engaging activities on how to use elevators and escalators safely.

Over 50 schools have participated in this project because it is vital to educate children on how to cope with these products, which they encounter in their daily lives. Elevators and Escalators are essential to our lives, and they are installed everywhere, including residences, department stores, schools, hospitals, and public transportation hubs.



Hometown School Development

Our vision is to enhance the quality of life for children in rural areas.

To this end, we organized a project for our employees to participate in.

We encouraged them to help develop their hometown schools in order to build awareness of social responsibility and foster unity among employees.

The Hometown School Development project has provided facilities to students in rural areas, such as renovating the library and computer center at Fak Thung School in Ubon Ratchathani, installing drinking fountains and sinks at Dong Sawan School in Nong Bua Lamphu, creating a multi-purpose canteen at Chumchon Baan Chonnabot School in Khon Kaen, and constructing an education building at Khok Sa-at School in Bueng Kan.



Elevates Knowledge on Vertical Transportation

MET has organized a seminar aimed at sharing essential knowledge and advancements in elevator and escalator technologies with the public, industry professionals, and university students. The seminar focused on "Vertical Transportation," covering basic principles, operations, and emerging technologies in passenger elevators, escalators, moving walks, and building management systems. Attendees included project developers, architects, building managers, and students from various organizations. As part of its on going CSR efforts, MET also extends this initiative through guest lectures and practical learning experiences, promoting safe and sustainable vertical transportation solutions that are vital to modern infrastructure.

MET Scholarships

A strong educational background leads to better career development. Therefore, we offer scholarships to those interested in obtaining vocational certificates, which will ultimately increase the number of skilled employees within the company. For our employees, we also provide scholarships for their children to promote and support their educational development.



Project References

Our masterpieces with Quality, Safety, Innovation deliver to many projects throughout Thailand.

Office

- The PARQ
- Empire Tower
- Bangna Tower
- Bangkok Bank
- SCB Park Plaza
- Q House Lumpini
- King Bridge Tower
- Sathorn Nakorn Tower

Hospital

- Vimut Hospital
- Siriraj Hospital
- Synphaet Hospital
- Bumrungrad Hospital
- Phramongkutklao Hospital
- King Chulalongkorn Memorial Hospital
- Bangkok Hospital

Hotel

- Four Season
- The Ritz-Carlon
- Shangri La Hotel
- Intercontinental Bangkok
- The Ambassador Bangkok
- Grande Centre Point Korat
- Sheraton Grand Sukhumvit
- Kalima Resort & Spa Phuket
- The St. Regis Bangkok Hotel
- Grande Centre Point Prestige
- Grande Centre Point Lumpini
- Le Meridien Phuket Beach Resort
- Grande Centre Point Space Pattaya

Educational

- Mahidol University
- Kasetsart University
- Thammasat University
- Assumption University
- Chulalongkorn University
- King College International School Bangkok
- National Institute of Development Administration : NIDA
- Rugby School Thailand

Mixed Use

- Central Park
- One Bangkok
- Samyan Mitrtown
- King Power MahanaKhon

Residential

- IDEO
- The Gentry
- Lumpini Ville
- VIVE Bangna
- Lumpini Place
- The Politan Rive
- Property Perfect
- Hyde Park Garden
- Reference Ekkamai
- SMYTH'S Ramintra
- Baan Issara Bangna
- The Palm Residences Pattanakarn
- Nirvana Collection Krungthep Kreetha

Infrastructure

- Suvarnabhumi Airport
- Krabi International Airport
- Mass Rapid Transit Authority of Thailand (MRTA)

Shopping Mall

- Icon Siam
- Terminal 21
- Siam Paragon
- Siam Discovery
- Central Embassy
- Chamchuri Square
- Siam Center Tower
- Central Pattaya Beach
- Central Plaza Khonkaen



Awards & Certificates

- **MOST VALUABLE BRAND OF THE YEAR 2020** by Longtunman
- **SOCIAL EMPOWERMENT** by Asia Responsible Enterprise Awards (AREA) 2024
- **CORPORATE EXCELLENCE AWARD** by Asia Pacific Enterprise Awards (APEA) 2025
- **INSPIRATIONAL BRAND AWARD** by Asia Pacific Enterprise Awards (APEA) 2025



Mitsubishi Elevator (Thailand) Co., Ltd. has been certified to internationally recognized ISO standards and operates under an integrated Quality, Health, Safety & Environment (QHS&E) management system, while continuously advancing toward Carbon Neutrality.

ISO 9001

Quality Management System (QMS) International standards that establish a systematic framework for quality management, covering all operations from sales, installation, and maintenance services to modernization works for elevators, escalators, and moving walks, ensuring operational efficiency, continuous quality control, and the delivery of products and services that meet global standards.

ISO 14001

Environmental Management System Standard is the guideline that manages the organization's system in order to achieve a defined environmental policy. Therefore, the environmental management system is a system with a structure of functions. There is an accountability method, sufficient processes and resources to operate under the criteria are Planning, Doing, Checking and Action.

ISO 45001

The International Standard for occupational Health and Safety Management System, replacing the current OHSAS 18001 standard, focuses on improving the safety and environment within the organization by concern to risks, opportunities, legal requirements and other aspects to improve the efficiency of health and safety for employees.

CFO (Carbon Footprint of Organization)

The company has received certification for its Carbon Footprint of Organization (CFO) from the Thailand Greenhouse Gas Management Organization (TGO). It plans to utilize 100% of its energy from solar and clean energy sources, certified by I-REC (International Renewable Energy Certificate), by 2026. Furthermore, the company has implemented energy and resource conservation measures to support sustainable long-term business operations.



▲ The BRAND of CHOICE ▲



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