



THE **V**ERTICAL

by MITSUBISHI ELEVATOR (THAILAND)

GUIDELINES FOR USING ELEVATORS SAFELY DURING FLOODS & EARTHQUAKES



 www.MitsubishiElevator.co.th

 Mitsubishi Elevator Thailand

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SCAN NOW!!!

ELEVATOR SAFETY

DURING FLOODS AND EARTHQUAKES

GUIDELINES FOR USERS

In the present era, it cannot be denied that elevators are very important for buildings, low-middle-high rise building. However, when an emergency occurs, such as a flood or earthquake, Careless use of elevators can lead to unexpected risks. For everyone's safety, we should learn how to handle and prevent potential dangers.



FLOOD

Flooding—especially when it spreads into basements or lower floor—can damage the machine room or the elevator shaft's control system. This may result in electrical short circuits or sudden elevator failure, putting passengers at risk of being trapped inside.



Avoid using the elevator immediately when water starts to flood the building.



Inform the officer to temporarily stop using the elevator.



If you are stuck in an elevator during flooding, **press the nearest floor** and exit the elevator as soon as possible.



Do not use the elevator to escape the water.



EARTHQUAKE

Vibrations can cause the elevator to stop mid-ride. Passengers can become trapped inside and unable to get out immediately.



Avoid using the elevator immediately & using stairs in stead if you feel any vibrations.



If you are stuck in an elevator during an earthquake, **stay calm, press the "open the door" button**, or select the nearest floor.



If the elevator stops, **use the emergency phone** or press the help button.



Do not open the door or climb out of the elevator from inside.



GUIDELINES FOR BUILDING OWNERS AND BUILDING MANAGERS

Disaster preparedness is equally important. In addition to protecting the lives of users, it also helps reduce damage to the elevator system and assets and ensures early recovery.



Guidelines for Flood



Check the elevator machine room to be in a safe position from water.



Installation of drainage pump in PIT. Install waterproof protection system such as waterproof safety doors at the important zone.



Prepare a plan to automatically shut down the elevator system if the water reaches a risk level.



Make a warning sign against using the elevator during floods.



After the water recedes, **always check the electrical system and machine room** with an expert before starting the operation.



Guidelines for Earthquake



Consider for elevator with an Earthquake Emergency Operation Return (EER) system, which stops the elevator at the nearest floor and opens the door automatically.



Regularly maintain brakes, rope and elevator shaft structure.



Plan emergencies and practice with building staff regularly & make a warning sign.



After the earthquake, **a technician expert thoroughly inspects the system** before returning to use.



EXIT KEY POINT : IN THE EVENT OF DISASTER, AVOID USING THE ELEVATOR. ALWAYS USE THE STAIRS OR FIRE ESCAPE INSTEAD.

ADDITIONAL SUGGESTIONS

- **Install CCTV cameras and alarm systems** in elevators to monitor the situation in real time.
- **Train employees** to handle emergencies correctly.
- **Regularly inform residents** of disaster information.

For Mitsubishi Elevator users, in case of emergency, you can contact our customer support 24/7.

☎ 02 312 0770-7, 02 740 3133-4 and 061 021 0770

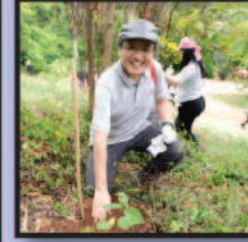
Being prepared and mindful at all times when the unexpected happens is the best way to prevent and reduce losses safely.

MET JOINS MITSUBISHI ELECTRIC THAI FOUNDATION OF REFORESTATION FOR A SUSTAINABLE ENVIRONMENT

Mitsubishi Elevator (Thailand) - MET led by Mr. Katsuya Kawabata, Managing Director, along with the company's volunteer employees participate in the reforestation activity with the Mitsubishi Electric Thai Foundation for a sustainable environment, continuing the mission for a sustainable society and environment organize volunteer activities to plant trees to reduce global warming with the aim of increasing green area and restoring the ecosystem to its original state for a sustainable society, with Top Management and more than 500 volunteer employees under the project "Partners Supporting Forests, Communities Reducing Global Warming" at Ban Thai Community Forest, Thap Kwang Subdistrict, Saraburi Province, with 11 groups of companies in the network joining this activity together on June 14, 2025.



มิทซูบิชิ เอลิเวเตอร์ ร่วมกิจกรรมปลูกป่ากับ มูลนิธิมิทซูบิชิ อิเล็กทริกไทย ณ ป่าชุมชนบ้านไทย จังหวัดสระบุรี



MET & MKY ORGANIZE SEMINAR IN CHIANG MAI "INNOVATION FOR A BETTER LIFE"

Mitsubishi Elevator (Thailand) - MET together with Mitsubishi Electric Kanyong Watana - MKY organized a sales seminar "Innovation for a Better Life" to enhance knowledge and concepts of modern technology in the elevator, escalator and electrical appliance industry for business partners, real estate developers, Project owners, Architects and building management experts in the northern region of Chiang Mai. The event featured presentations on cutting-edge innovations. both in terms of vertical transportation systems and smart living technologies, the seminar was held at the Marriott Hotel, Chiang Mai. On June 18, 2025, there were participants from many sectors related to the real estate and building management industry who came to listen to knowledge and exchange experiences in a lively manner.



SCHOLARSHIP AWARDS CEREMONY

Mr. Katsuya Kawabata, Managing Director together with representatives of employees' children who received scholarships for academic excellence, a total of 60 scholarships, divided into 35 scholarships for elementary education and 25 scholarships for secondary & high school education. The ceremony was held at Mitsubishi Elevator (Thailand) Training Center on 5th July 2025.

The company is very pleased to be part of supporting education for the students to encourage them endeavor in their studies, knowledge, and ability to be important in the development of the nation.



พิธีมอบทุนการศึกษาให้กับบุตรพนักงาน Scholarship Awards Ceremony

INVITATION TO PARTICIPATE IN CUSTOMER SATISFACTION SURVEY

Mitsubishi Elevator (Thailand) Co., Ltd. would like to invite our valued customers to join us in elevating the quality of our products and services.

Please kindly share your valuable comments and suggestions. This valuable information will be used to develop and improve our operations, leading to even more efficient services and ensuring the highest customer satisfaction.

The survey will be sent to you from 1-30 November 2025. You will receive the questionnaire via email from this E-mail : cs@mitsubishielevator.co.th

We would like to Thank you for your continued trust and support, and we look forward to your continued cooperation.

MITSUBISHI ELEVATOR (THAILAND) CO., LTD.

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